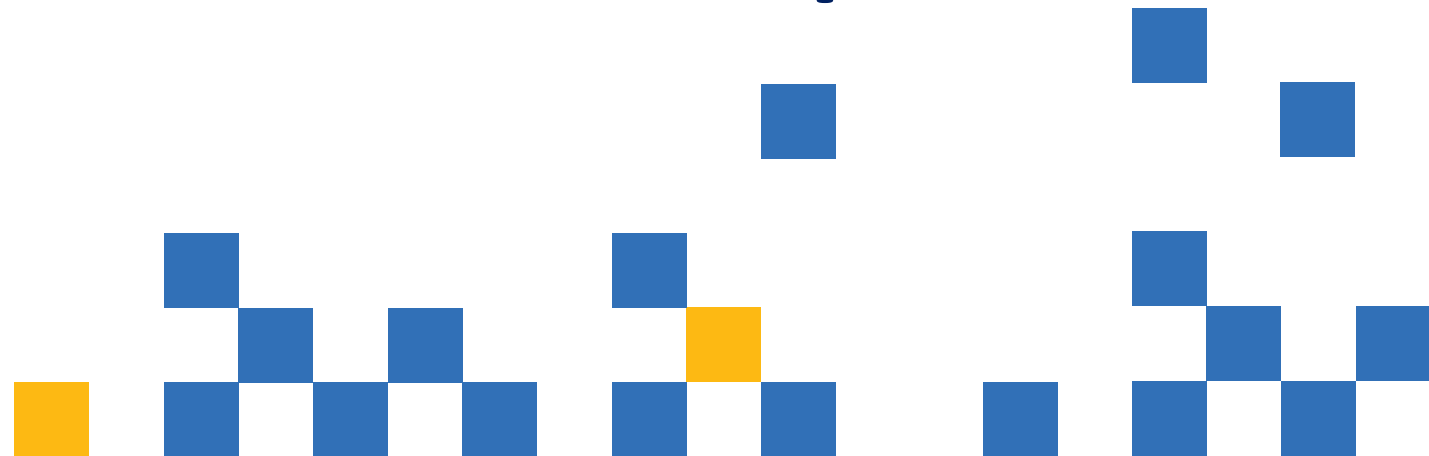


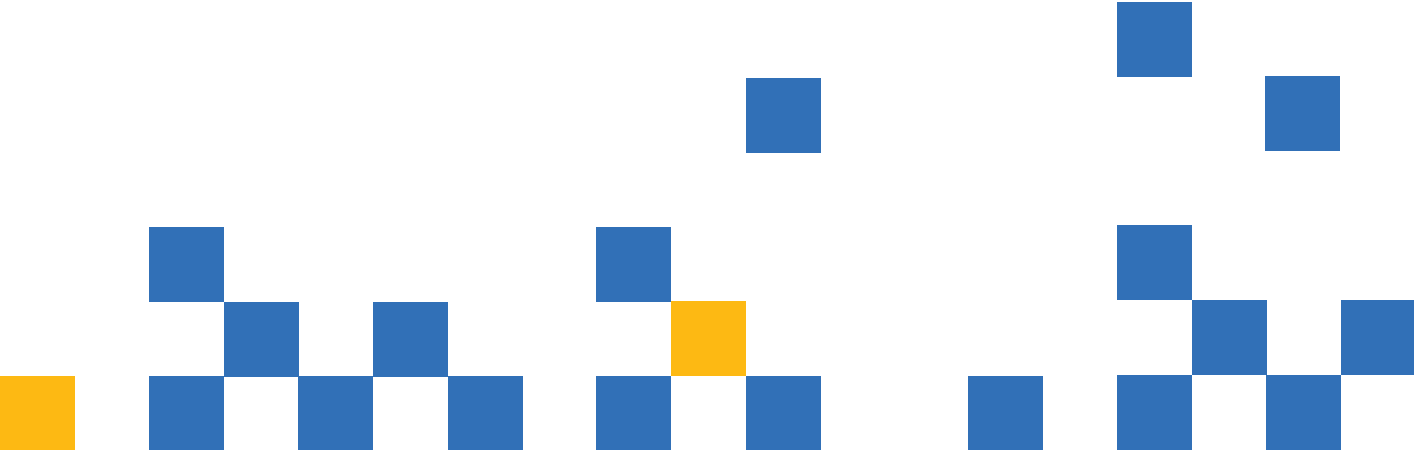
Lancashire Professional Standards Department

IOPC Discrimination Workshop

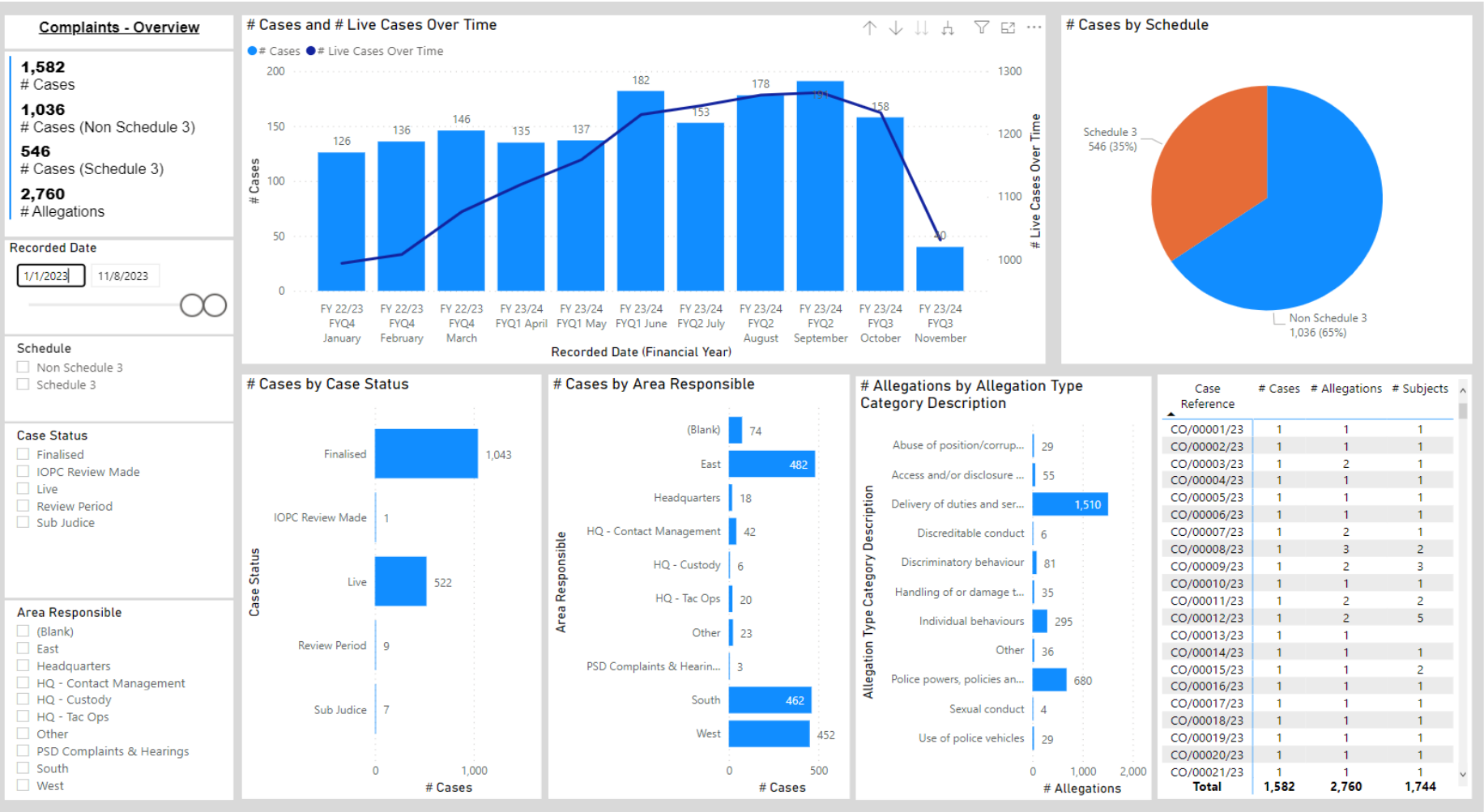


Complaint Handling & Collaborative Working

- Investment in training for Complaint Handlers
- Raising Cultural Awareness
- PSD Advisor reviews & advises on Discrimination Complaints
- Early engagement with complainants
- Explanatory Outcome Letters
- Data Integrity
- Procedural Justice
- IOPC Ride Along Scheme
- Complaints Workshop – building trust and confidence
- Quarterly Reviews

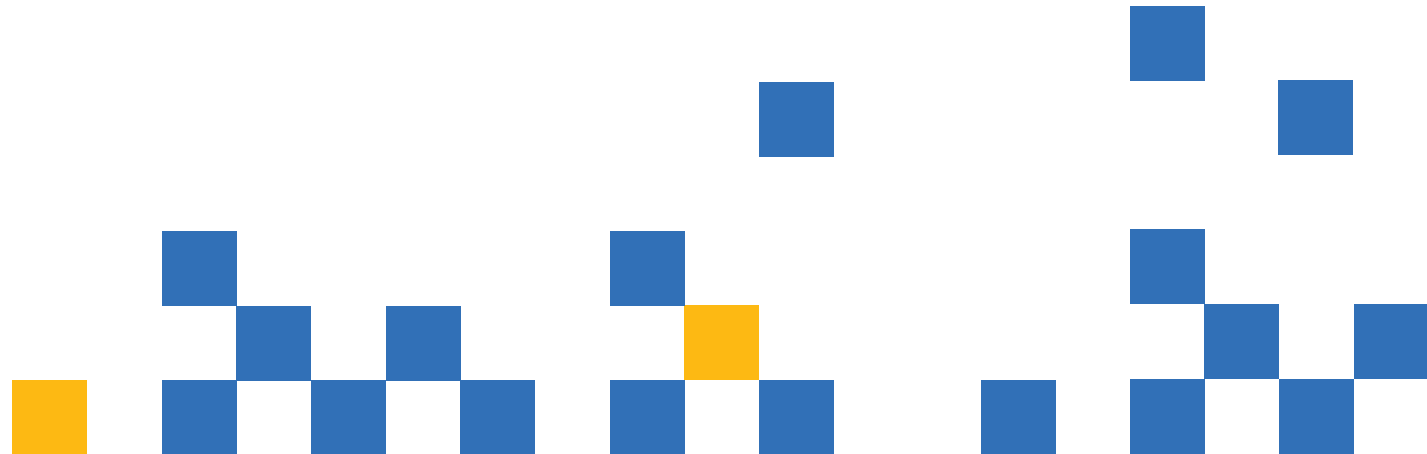


Power BI Dashboard

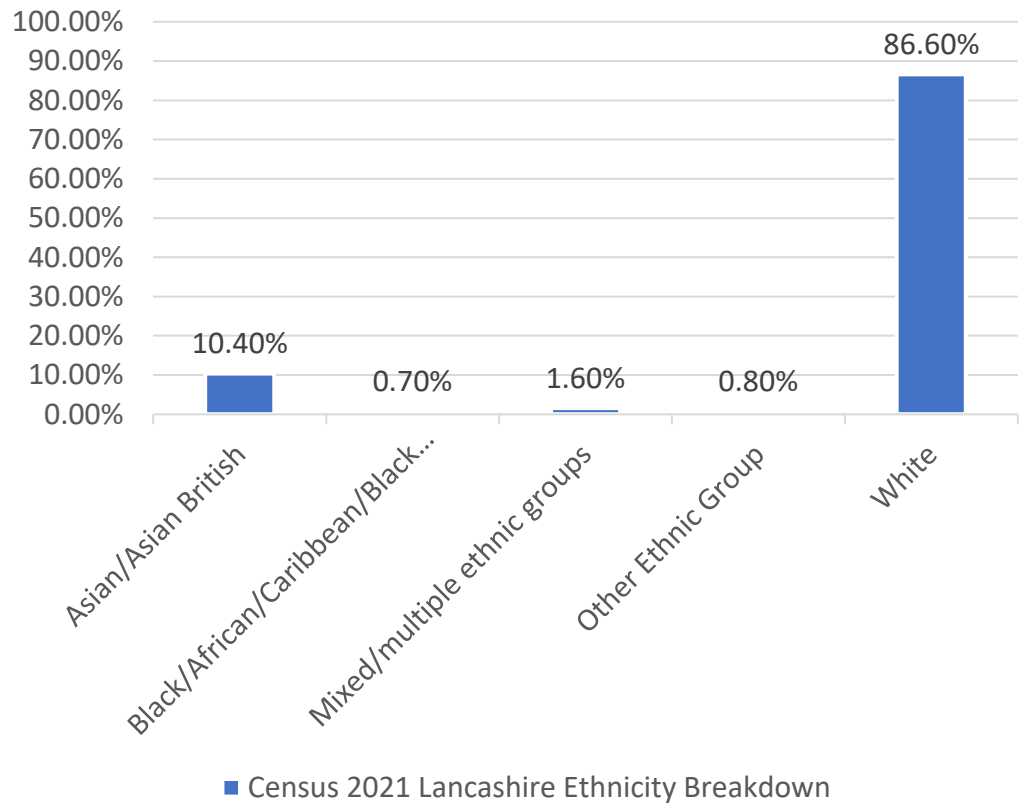


PSD Advisor

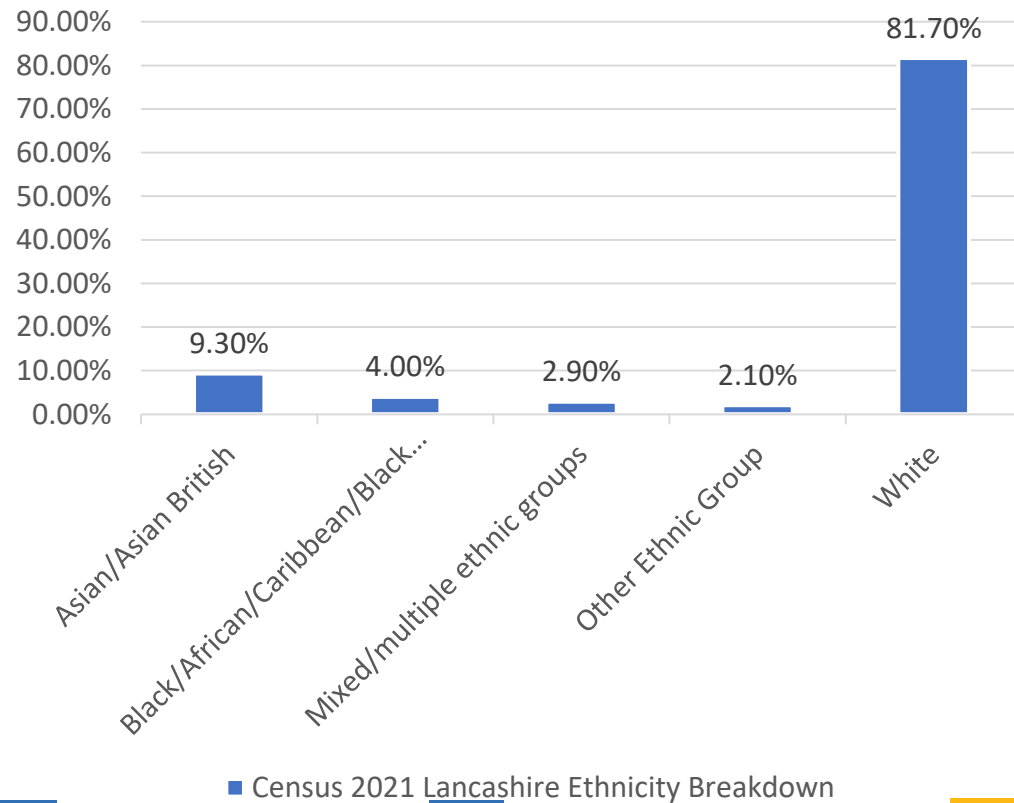
- Census 2021 Data
- Discrimination Complaints
- Complainant Ethnicity
- Stop & Search/UoF Complaints
- Quarterly discrimination complaints review
- Provide advice on discrimination complaints
- Cultural Competency
- IOPC Engagement
- Complaints Workshop (future)



Census 2021 Lancashire Ethnicity Breakdown

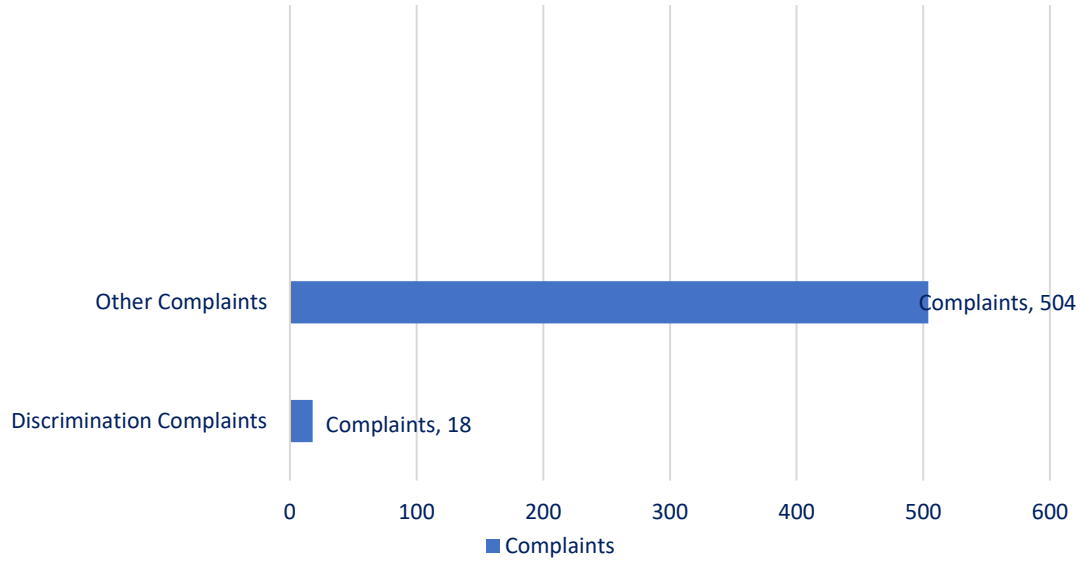


Census 2021 England & Wales Ethnicity Breakdown

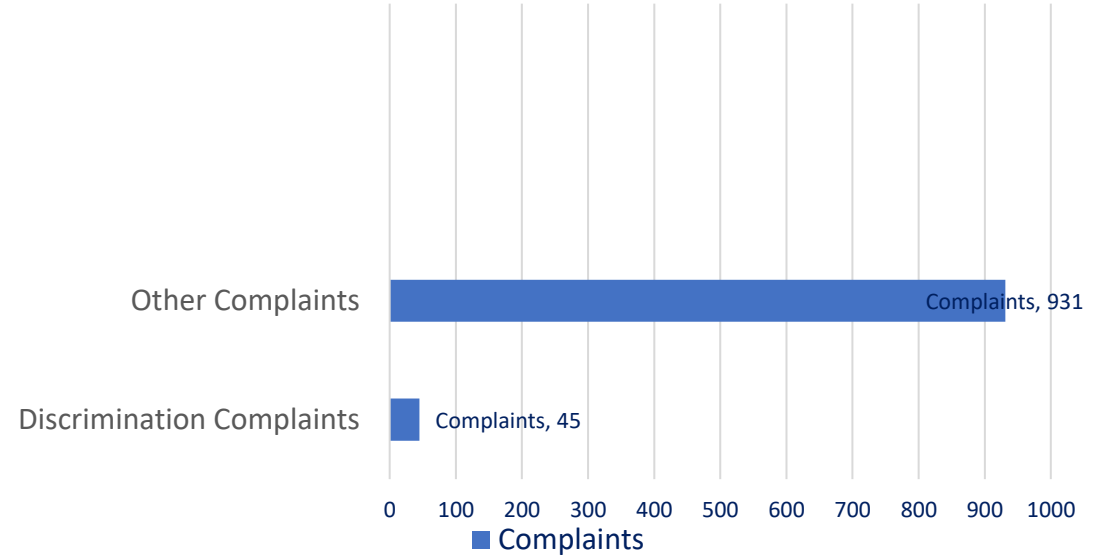


Discrimination Allegations (Complaints)

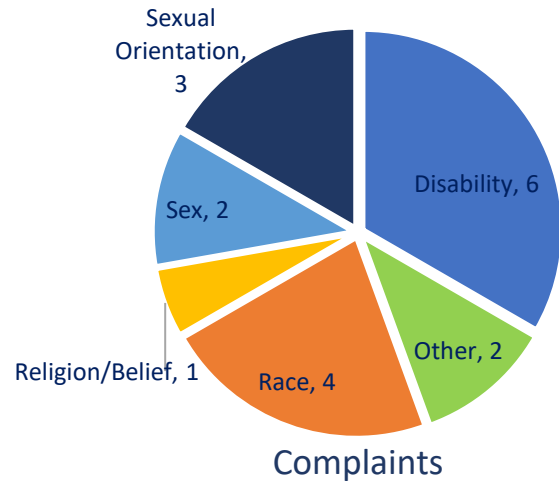
Q2 2023



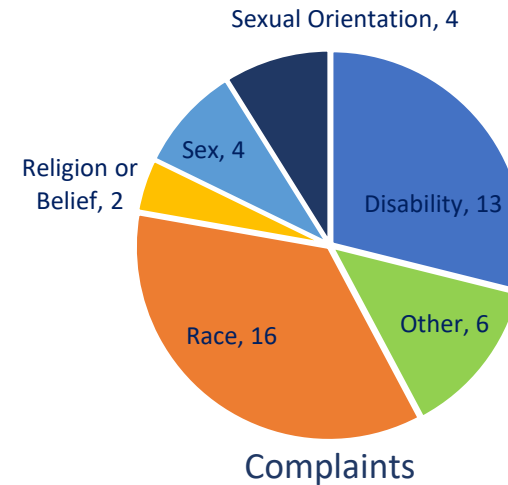
YTD 2023



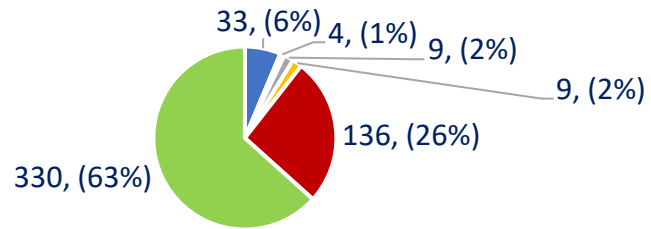
Discrimination Category (Cases)



Discrimination Category (Cases)

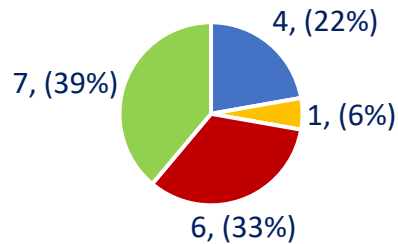


Complainant Ethnicity Q2 (2023) – All Complaints



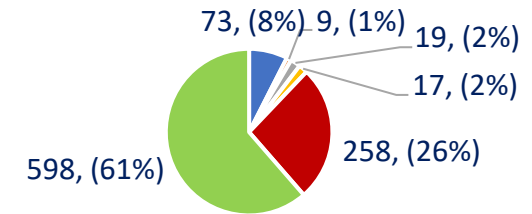
■ Asian ■ Black ■ Blank ■ Other ■ Unknown ■ White

Complainant Ethnicity Q2 (2023) – Discrimination Complaints



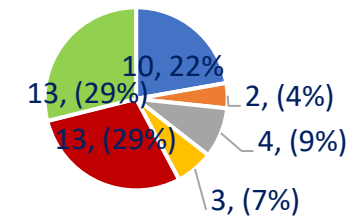
■ Asian ■ Black ■ Blank ■ Other ■ Unknown ■ White

Complainant Ethnicity YTD (2023) – All Complaints



■ Asian ■ Black ■ Blank ■ Other ■ Unknown ■ White

Complainant Ethnicity YTD (2023) – Discrimination Complaints



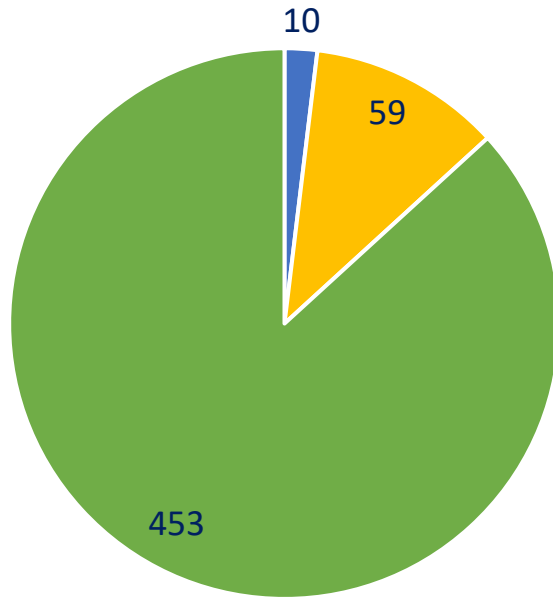
■ Asian ■ Black ■ Blank ■ Other ■ Unknown ■ White

Stop & Search Complaints Q2 2023

Total Number of Stop & Search = 4605

BAME = 596 (13%)

Complaints



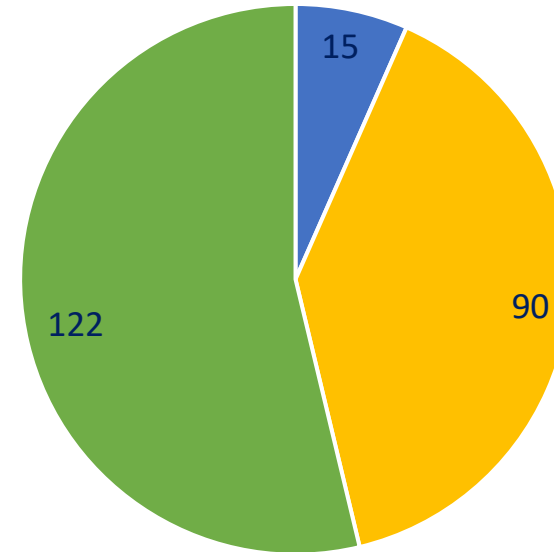
■ Stop & Search ■ Use of Force ■ Other Complaints

Stop & Search Complaints YTD 2023

Total Number of Stop & Search = 8634

BAME = 1212 (14%)

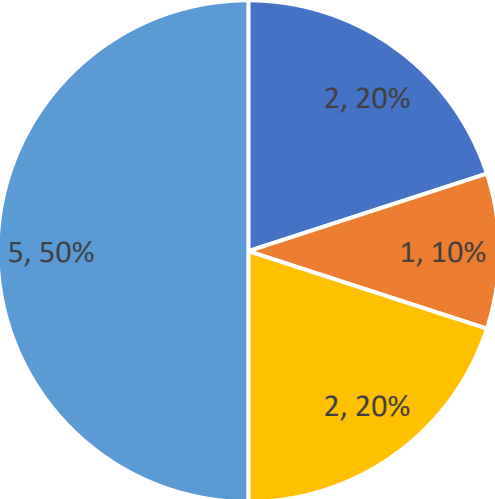
Complaints



■ Stop & Search ■ Use of Force ■ Other Complaints

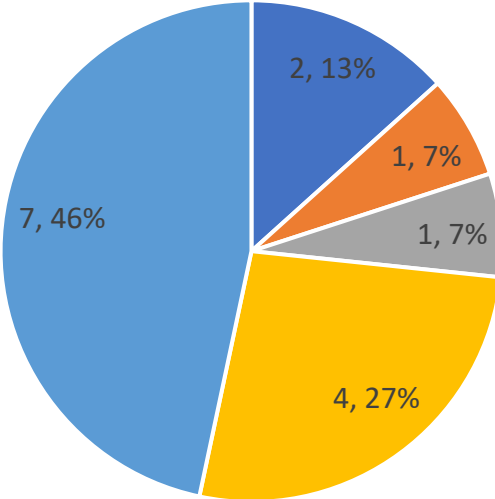
Stop & Search / UoF Complainant Ethnicity

Q2 (2023)



■ Asian ■ Blank ■ Other ■ Unknown ■ White

YTD (2023)



■ Asian ■ Blank ■ Other ■ Unknown ■ White

Questions?

