

If you feel ready to  
make a complaint,  
**contact us:**



 **030 0020 0096**

 **[www.policeconduct.gov.uk](http://www.policeconduct.gov.uk)**





**YOU**

have a  
**VOICE**

**If you're unhappy with how the police have treated you, you can make a complaint.** You have the right to speak up and have your voice heard. You should not be made to feel **dismissed**, **uncomfortable**, or **unsafe** by the police.

You can complain if you were unhappy with what they did, or if someone in the police did something inappropriate or abusive to you.

We're not the police, we are independent of them. We oversee the police complaints system.

**There is more than one way to complain.** If you need help, **someone you trust can help you complain.**

**Your voice matters – so when you complain you will be asked what you want to happen.**