

Annex 1 – IOPC Performance Framework Dashboard 2022/23 – April 2022

Priority 1: To work with others to improve the police complaints system				
2021/22	Performance indicator	2022/23 Target TBC	Apr month actual	2022/23 YTD actual
90%	Independent investigations, excluding major investigations, completed within 12 months	85%	90% ↓	90%
62%	Independent investigations, excluding major investigations, completed within 9 months	66%	67% ↑	67%
35%	Independent investigations, excluding major investigations, completed within 6 months	35%	43% ↑	43%
82%	Mode of investigation decisions on referrals within 3 working days (WD)	80%	90% ↑	90%
29WD	Locally investigated death or serious injury cases within an average of 30 working days (WD) from receipt of background papers	30WD (average)	36WD ↓	36WD
80WD	Reviews within an average of 50 working days (WD) from receipt of background papers	50WD (average)	112WD ↓	112WD
Supporting measure				
33%	The proportion of reviews we uphold when members of the public are unhappy with how police forces have handled their complaint		42% ↓	42%

Priority 2: To improve policing by identifying and sharing learning from our work

Data for these outcomes is collected either quarterly or annually and is therefore unavailable for this report

Priority 3: To improve confidence in police accountability

Data for these outcomes is collected either quarterly or annually and is therefore unavailable for this report

Priority 4: To be an efficient and effective organisation

2021/22	Performance indicator	2022/23 Target TBC	Apr month actual	2022/23 YTD actual
91%	Our investigators who have been in post for at least 24 months who are accredited	80%	NYA	NYA
13.3%	Staff turnover	8-10%	18.9% ↓	18.9%
1.4%	Staff sickness absence	<2.9%	1.3% ↑	1.3%
Supporting measure				
17.2%	The proportion of applicants from a BAME background who are shortlisted for interview			17.2% (Q4 YTD)

18.8%	The proportion of our people, including managers and leaders, from a BAME background	18.8% (Q4 YTD)
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