

Privacy Notice

Stakeholder Engagement - How we process your personal data

Who we are

The Independent Office for Police Conduct (IOPC)¹ was established to oversee the police complaints system in England and Wales, and maintain public confidence in it.² Our powers and duties are principally set out in the Police Reform Act 2002 (PRA) and associated regulations.³ We:

- independently investigate deaths and serious injuries following police contact and the most serious and sensitive allegations of misconduct against those working for the police. This includes officers, staff, special constables and contractors providing services to the police. Where appropriate this can be a criminal investigation
- oversee investigations carried out by police forces into allegations of misconduct against those working for the police (where we have decided not to investigate them independently.)
- direct police forces to hold misconduct proceedings for a person/s working for the police, where appropriate
- determine appeals from members of the public who are not satisfied with the way the police have dealt with their complaint
- use learning from our work to influence changes in policing and promote best practice. We do this through outreach work with external stakeholders, making public statements, making organisational recommendations, carrying out research and collating statistics in order to produce and publish thematic reports

[Further information about what we do is available on our website.](#)

This notice explains how and why the IOPC processes personal information about you.

Why we process information about you

The IOPC is committed to respecting and protecting your privacy. The IOPC collects, processes and shares personal information in order to carry out our functions. If we process personal information about you, you are a “data subject.” Below is a non-exhaustive list of categories of

¹ Formerly the Independent Police Complaints Commission. The IOPC was established on 8 January 2018.

² We also oversee the complaints system for other organisations, such as HMRC, the National Crime Agency, and the Gangmasters and Labour Abuse Authority.

³ The key regulations that govern what we do are the Police (Complaints and Misconduct) Regulations 2012 and Police (Conduct) Regulations 2012.

data subjects who we might process information about:

- complainants
- subjects or suspects (i.e. people whose conduct has been under investigation)
- witnesses
- interested persons⁴
- victims or survivors
- members of the public
- an individual acting on behalf of a police force or any other data subject
- experts
- medical professionals
- an academic conducting research
- a police and crime commissioner or equivalent or a member of his/her staff
- Member of Parliament
- a representative of an interest group or charity
- a journalist
- a coroner or a member of his/her staff
- a judge or a member of HM Courts and Tribunals Service
- a representative of another public body or government department

We collect and retain personal data that is relevant to the matters we are investigating, to the determination of an appeal or to any of our functions described above. We will share this data with third parties where necessary (please see the section “Who we share your data with” below).

We use your personal data to communicate with you and to monitor attendance at, and participation in, engagement activities including calls, and video conferences. We also use it to seek feedback from those affected by our work to help us make improvements. Where possible, we anonymise data.

We also obtain and process personal data for other statutory and legal obligations, including, but not limited to:

- responding to data subject requests under data protection legislation and any subsequent investigations or proceedings
- responding to Freedom of Information Act requests and any subsequent investigations or proceedings.
- in connection with our duties under the Equality Act 2010
- in connection with our duties under Environmental Information Regulations

The kind of personal information might we collect and process

Personal data

Personal data refers to any information by which a living individual can be identified. Individual identification can be by information alone or in conjunction with other information.

The personal data we collect about you may include, but is not limited to: name, address, other contact details (e.g. email and telephone numbers), sex, marital status, date and place of birth, nationality, employer, job title and employment history, your car registration details, images of you including photographs and CCTV footage, some call and video recordings, online identifier.

⁴ An “interested person” is usually a family member of a person who has died or been seriously injured following police contact, but may be anyone who the IOPC deems to have a sufficient interest in the matter under investigation.

Special category data

Certain categories of personal data have additional legal protections when being processed. These categories are: data about your health, racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data or data concerning your sex life or sexual orientation.

The special category data we collect about you may include, but is not limited to: your race or ethnic origin and/or your religious beliefs, your membership of a trade union, your political beliefs, your sex life or your sexual orientation. Much of this special category data is not data we actively seek to obtain from our stakeholders. However, it is possible that in the course of engaging with stakeholders this information is provided to us.

Criminal offence data

The processing of criminal offence data also has additional legal safeguards. Criminal offence data includes information about criminal allegations, criminal offences, criminal proceedings and criminal convictions. The Stakeholder Engagement team will not actively seek to obtain your criminal offence data.

Our legal basis for processing your data

As a public body, it is necessary for us to process your personal data in order to fulfil our functions under the PRA. These functions are carried out in the public interest.⁵ Where the data is particularly sensitive or relates to criminal offences we will only process it where it is further necessary owing to a substantial public interest arising from maintaining public confidence in the police complaints system.⁶

Who we share your data with

We are required to share your data with third parties where we have a legal obligation to do so. We also share information with other public bodies and government departments in order to facilitate the exercise of their statutory or other public functions. The categories of persons we share your personal data with are:

- the College of Policing
- government bodies
- the Information Commissioners' Office
- regulatory bodies or ombudsmen, including HMICFRS, HMIP, the Health and Safety Executive, the General Medical Council and the Nursing and Midwifery Council
- professional advisers, experts and consultants

Automated decision making

Currently, the Stakeholder Engagement Team undertakes no automated decision making in relation to your personal data.

⁵ Article 6(1)(e) GDPR; section 8 DPA 2018.

⁶ Article 9(2)(g) GDPR; s.10 and part 2 (6) schedule 1, DPA 2018.

How long we will keep your data

The IOPC has a retention and disposal schedule, which lists the data we hold and how long we hold it for. [To find out how long we keep your data please see our retention and disposal schedule.](#)

Your rights in relation to the data we hold

Data protection legislation provides you with a number of rights relating to your personal data. These rights are subject to some specific exemptions. Your rights may include:

- the right to access your data
- the right to have your data corrected if it is wrong or incomplete
- the right to request restrictions to the processing of your data
- the right to object to your data being processed
- the right to have your data erased
- the right to be informed about how your data is processed
- rights around automated decision making and data portability

You should keep us informed of any changes to your information so that we can be confident that the data we hold about you is accurate.

[To understand more about these rights are and how to exercise them please see our website.](#)

Our Data Controller and Data Protection Officer

Our data controller is the Director General. The data controller has overall control over the purpose for which and the manner in which we obtain and process personal data.

The IOPC has a designated Data Protection Officer and a Freedom of Information and Data Protection Team. If you have any queries or concerns about exercising your data rights or the way in which we collect, handle or process your data, [please contact the team either via the contact us page of our website](#) or by emailing dpo1@policeconduct.gov.uk.

Alternatively you can contact our switchboard on 0300 020 0096 between 9am and 5pm, Monday to Friday.

Your right to complain to the Information Commissioner

If you are unhappy with any aspect of the way in which we have processed your personal data, you have the right to make a complaint to the Information Commissioner's Office:

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

www.ico.org.uk

Tel: 0303 123 1113

casework@ico.org.uk

Feedback or complaints about our service or staff

If you want to give us feedback or make a complaint about our service or staff please [contact our Internal Investigation Unit either through the contact us page of our website](#) or by emailing

IIU@policeconduct.gov.uk.

Alternatively you can contact our switchboard on 0300 020 0096 between 9am and 5pm, Monday to Friday or leave a voicemail message at any time on 0207 166 3261.

Review of this notice

This privacy notice will be regularly reviewed and may be revised. [Please visit our website to check for any updates.](#)