

Easy read: answers to questions that people ask us a lot



Can I visit an IOPC office to make a complaint?

No. The best way to make a complaint is to contact the police force your complaint is about.

You can go to a police station and speak to someone.

Or you can fill in a complaint form on the website of the police force you want to complain about.



Or you can fill in the complaints form on the IOPC website:

www.policeconduct.gov.uk



I have a disability. What can the IOPC do to help me?

If you have a disability or you need extra help, please contact us to talk about how we can help you.



How long will my complaint take to deal with?

Some complaints can take longer than others, it depends on what your complaint is about. You should be told what is happening with your complaint at least once a month.



Can I make a complaint in another language (not in English)?

Yes. Please contact us for more information.

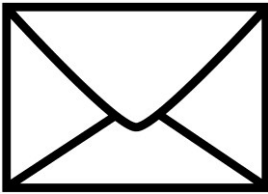


How can I contact the IOPC?

By email:
enquiries@policeconduct.gov.uk

By phone: 0300 020 0096

If you are deaf or have problems with your hearing please use our text relay service: 18001 0207 166 3000



Use this address to post a complaint or appeal form to us:

Independent Office for Police Conduct
PO Box 473
Sale
M33 0BW



www.policeconduct.gov.uk

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Email us at enquiries@policeconduct.gov.uk, call us on 0300 020 0096 or see our website www.policeconduct.gov.uk for more information.